

nationalgrid

# RIIO-T3

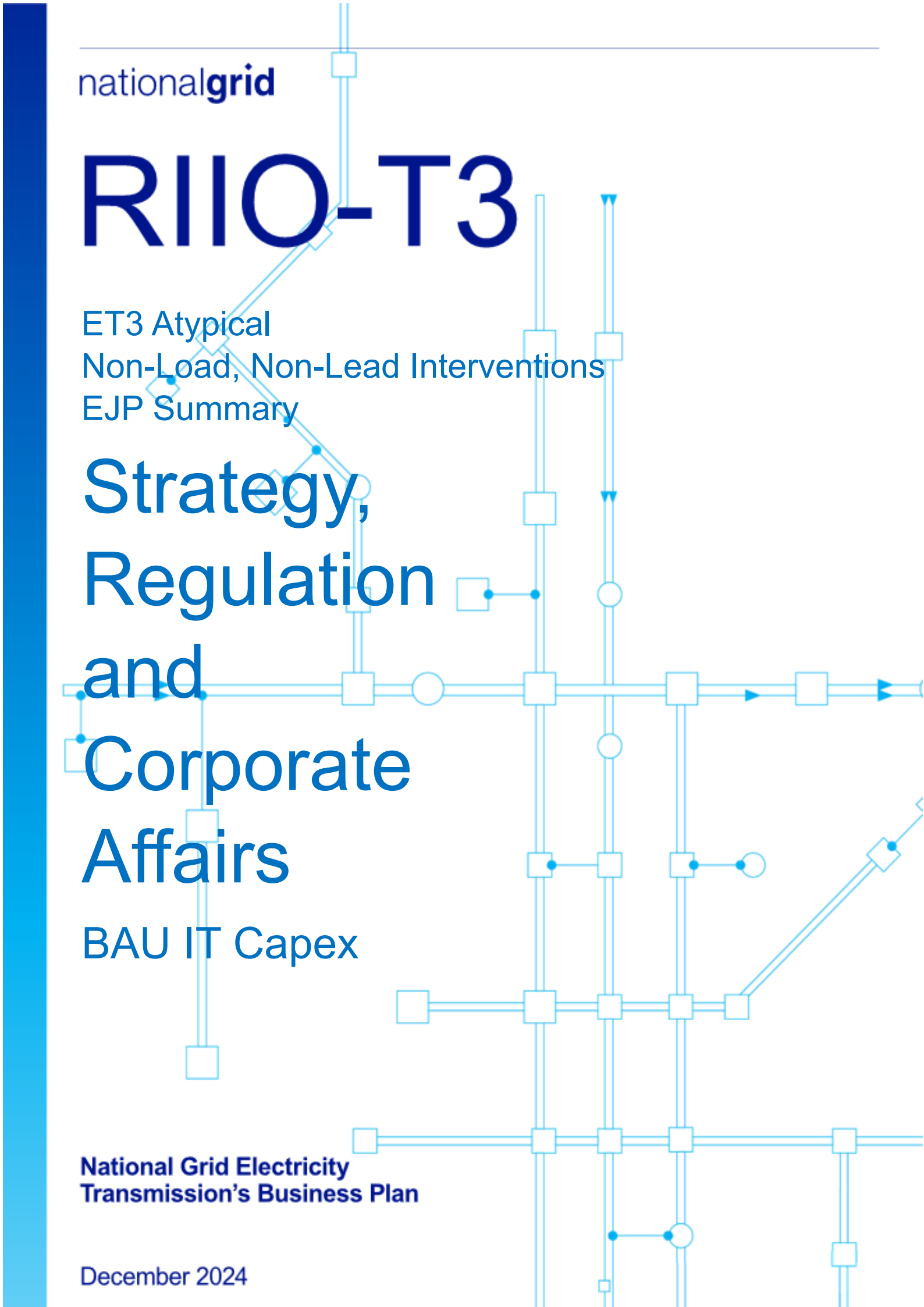
ET3 Atypical  
Non-Load, Non-Lead Interventions  
EJP Summary

## Strategy, Regulation and Corporate Affairs

BAU IT Capex

National Grid Electricity  
Transmission's Business Plan

December 2024



## Strategy, Regulation and Corporate Affairs – investment summary

The RIIO-T3 investment plan positions National Grid Electricity Transmission (NGET) to successfully deliver the grid of tomorrow, supporting UK economic growth and full decarbonisation ambitions. As part of this plan, NGET is ramping up the deployment of Information Technology across its business to manage the expected increase in data, network growth, and the drive to achieve net zero goals. This investment is crucial for providing a range of services, including web provision, social media tooling, stakeholder relationship and brand management tools, strategic investment planning and management systems, and Environmental, Social, and Corporate Governance (ESG) capabilities.

### Drivers for Digital Investment

Key drivers for this investment include:

- Web Digital Evolution: Ensuring stakeholders have access to up-to-date information about projects, goals, and progress in a user-friendly manner to maximise support and engagement.
- Stakeholder Relationship Applications & Tools: Managing a larger volume of interactions and personalising communications to engage a more diverse group of stakeholders.
- Sustainability Applications & Tools: Meeting growing ESG requirements with robust platforms for tracking and reporting sustainability metrics.
- Group Strategy & Portfolio Management: Delivering large-scale, technology-enabled programmes efficiently to meet net zero commitments.
- Risk Mitigation: Proactively maintaining core IT solutions to reduce risks associated with IT portfolio investments.

### Options Considered

Several options were considered to enable the investment drivers.

### Preferred Solution

The preferred solutions for each area are as follows:

- Web Digital Evolution: Development of in-house product team resources to provide a centralised platform for Web Content Management, promoting consistent web design, reducing technical debt, and achieving end-state cloud application migration.
- Stakeholder Relationship Applications & Tools: Running and maintaining existing solutions, with a review in RIIO-T3 to assess the value of enhancing or migrating to a new platform.
- Sustainability Applications & Tools: Maintaining and evolving sustainability solutions to meet external data requirements and operational needs.
- Strategy & Portfolio Management: Delivering strategy tooling into UK business units for ongoing operation.

### Timeline

The investment is intended for delivery between FY27 and FY31. Detailed delivery roadmaps are provided in the document's deliverability section.

### Conclusion

This investment is essential for NGET to meet its decarbonisation goals and manage the increasing complexity of its operations. By strengthening digital capabilities, NGET will be better positioned to deliver the grid of tomorrow, support UK economic growth, and achieve full decarbonisation ambitions. The preferred solutions will enhance web presence, stakeholder engagement, sustainability reporting, and strategic portfolio management, ensuring efficient and effective delivery of services.